

November 2015

Dear Valued Client,

Metro Lab gets many telephone calls and email requests asking about insurance. **Metro Lab holds contracts (either directly or indirectly) with virtually all insurance companies. Examples are Aetna, Blue Cross/Blue Shield, Cigna, Health Alliance, Humana, Meridian, and UnitedHealthcare, just to name a few. This means that you don't have to worry about the fine print on the back of each card to determine where to send your specimens. As a matter of fact, Metro Lab has the regional contract with UnitedHealthcare of the River Valley.** We will notify you of any updates or changes in insurance coverage before they happen so that you don't have any unwanted surprises. Because of this, you can be confident in sending **ALL** of your patient testing to us. You may call our Billing Department directly at 563-324-0471 ext. 4050 should you or your patients have a question about your statement. In return, your patients benefit from:

- Convenient patient service centers, many with extended hours including Saturdays and Sundays. Visit our website for locations and hours.
- Client Service Associates available at (309) 762-7295 from 6 a.m. - 10 p.m. Monday through Friday, and 7 a.m. - 5 p.m. on Saturdays.
- Expansive test menu performed locally for **fastest** results.
- Extensive phlebotomy network for patients who are home-bound or in long-term-care facilities.

Because we continue to offer excellent clinical and anatomic pathology services, competitive pricing for your patients, as well as interface connectivity for your EMR, we are asking for your continued support and business. **Please consider consolidating all of your laboratory and pathology services through *Metropolitan Medical Laboratory, PLC* and *Quad Cities Pathologists, LLC* to better serve you and your patients.**

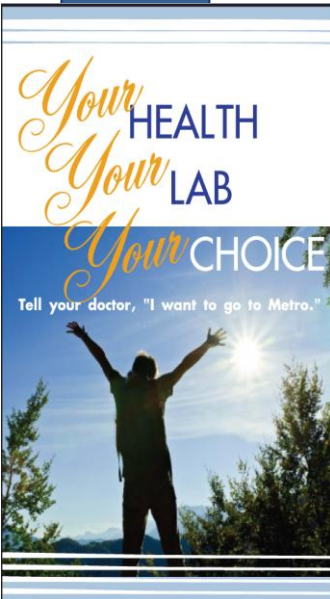
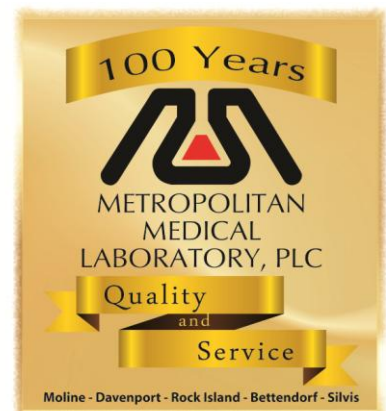
We would like to say thank you for your support and we truly appreciate your business.

If you have any questions, please contact:

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Visit us at
www.metromedlab.com

